



INSTITUTE OF
TECHNOLOGY
DEVELOPMENT
OF CANADA

Institute of Technology Development of Canada

475 Granville Street, Vancouver BC V6C 1T1

Phone: (604) 558-8727

Toll Free: (888) 880-4410

Fax: (888) 881-6545

Email: study@itdcanada.ca

Web www.itdcanada.ca

Tuition Refund Policy

1. If ITD Canada receives tuition from the student, or a person on behalf of the student, ITD Canada will refund the student, or the person who paid on behalf of the student, the tuition that was paid in relation to the program in which the student is enrolled if:
 - a. ITD Canada receives a notice of withdrawal from the student no later than seven days after the effective contract date and before the contract start date;
 - b. the student, or the student's parent or legal guardian, signs the student enrolment contract seven days or less before the contract start date and ITD Canada receives a notice of withdrawal from the student between the date the student, or the student's parent or legal guardian, signed the student enrolment contract and the contract start date; or
 - c. The student does not attend a work experience component and ITD Canada does not provide all of the hours of instruction of the work experience component within 30 days of the contract end date.
2. ITD Canada will refund the tuition for the program and all related fees paid by the student or a person on behalf of the student enrolled in the program if the student is enrolled in the program without having met the admission requirements and did not misrepresent his or her knowledge or skills when applying for admission.
3. If a student does not attend any of the first 30% of the hours of instruction to be provided during the contract term, ITD Canada may retain up to 50% of the tuition paid under the student enrolment contract unless the program is provided solely through distance education.
4. Unless the program is provided solely through distance education, if ITD Canada receives a notice of withdrawal from a student:
 - a. more than seven days after the effective contract date and
 - i. At least 30 days before the contract start date, ITD Canada may retain up to 10% of the tuition due under the student enrolment contract, to a maximum of \$1,000.



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- ii. Less than 30 days before the contract start date, ITD Canada may retain up to 20% of the tuition due under the student enrolment contract, to a maximum of \$1,300.
 - b. after the contract start date
 - i. and up to and including 10% of the hours of instruction to be provided during the contract term have been provided, ITD Canada may retain up to 30% of the tuition due under the student enrolment contract.
 - ii. and after 10% but before 30% of the hours of instruction to be provided during the contract term have been provided, ITD Canada may retain up to 50% of the tuition due under the student enrolment contract.
5. Unless the program is provided solely through distance education, if ITD Canada provides a notice of dismissal to a student and the date ITD Canada delivers the notice to the student is:
 - a. Equal to or before 10% of the hours of instruction to be provided during the contract term have been provided, ITD Canada may retain up to 30% of the tuition due under the student enrolment contract.
 - b. after 10% but before 30% of the hours of instruction to be provided during the contract term have been provided, ITD Canada may retain up to 50% of the tuition due under the student enrolment contract.
6. If ITD Canada provides the program solely through distance education and ITD Canada receives a student's notice of withdrawal or ITD Canada delivers a notice of dismissal to the student and:
 - a. the student has completed and received an evaluation of his or her performance for up to 30% of the hours of instruction to be provided during the contract term, ITD Canada may retain up to 30% of the tuition due under the student enrolment contract, or
 - b. The student has completed and received an evaluation of his or her performance for more than 30% but less than 50% of the program, ITD Canada may retain up to 50% of the tuition due under the student enrolment contract.
7. ITD Canada will refund fees charged for course materials paid for but not received if the student provides a notice of withdrawal to ITD Canada or ITD Canada provides a notice of dismissal to the student.
8. Refunds required under this policy will be paid to the student, or a person who paid the tuition or fees on behalf of the student, within 30 days:



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- a. of the date ITD Canada receives a student's notice of withdrawal,
 - b. of the date ITD Canada provides a notice of dismissal to the student,
 - c. of the date that the registrar provides notice to ITD Canada that ITD Canada is not complying with section 1(c) or 2 of this policy, or
 - d. After the first 30% of the hours of instruction if section 3 of this policy applies.
9. If an international student delivers a copy of a refusal of a study permit to ITD Canada, sections 1(a), 1(b), 4, and 8 of this policy apply as if the copy of the refusal were a notice of withdrawal, unless:
- a. the international student requests an additional letter of acceptance for the same program that was the subject of the refusal of a study permit,
 - b. Or the program is provided solely through distance education.